



STAKEHOLDER ENGAGEMENT PUBLIC CONSULTATION REPORT

WARRINA LAKES PUMP TRACK

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1. About the Project

OVERARCHING PROJECT- WARRINA LAKES COMMUNITY PARKLAND MASTERPLAN

Cassowary Coast Regional Council is seeking to grow the awareness and patronage of Warrina Lakes with the principal objective of creating an inviting and interesting place to experience.

The Warrina Lakes Community Parkland Master Plan (the Plan) has following core outcomes:

- To develop attractive, welcoming and functional places through improved amenity and design;
- To create a memorable visitor experience by showcasing the natural assets and improving the environmental values of the site;
- To enhance opportunities for tourists and locals to interact and socialise within the area through art and cultural spaces; and
- Provide a practical framework that raises the profile of the Warrina Lakes which will grow the awareness and patronage of the facility.

The strategic master plan provides a ten-year vision that establishes the priorities and strategic direction for projects within the Warrina Lakes facility.

The Plan underwent an initial consultation phase in 2019 and draft consultation phase in 2021, during which a total of 120 submissions were received from the community. The suggestions, feedback and ongoing discussions with the community and key stakeholders were collated and used to develop the Plan.

The staged implementation of the Plan will be a matter for Council's further consideration, as part of its annual budget deliberations and delivery of its works and maintenance programs.

The Plan will be used to apply for state and federal funding for individual projects within the Plan where available.

WARRINA LAKES PUMP TRACK- STAGE ONE OF MASTERPLAN DELIVERY

Pump tracks are experiencing a rise in popularity. No matter the skills, all ages and skill levels can enjoy riding on them.

In 2022, Council unveiled the Cardwell pump track to much fanfare and community excitement. Since the Cardwell pump track opening, the area has experienced increased use and positive feedback from track users.

Council has a long-term vision for Warrina Lakes. Delivery of the pump track will increase patronage of the parklands and raise the profile of the area.

The project will:

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- Deliver a pump track at Warrina Lakes.
- Create excitement for delivery of the Plan.
- Provide interest and challenge to riders of varying skills whilst maximising use of the area allocated.
- Add extra value to visits to the area and build on existing infrastructure.

The current draft design has two components to the pump track. A beginner's pump track has been proposed

catering for less experienced riders.

The beginner's track enables riders to get a feel for how a pump track works and build their skills before progressing to the larger track.

Council sought feedback from the community if this is an addition that they would like to see and depending on feedback provided will reassess the design against available budget.

2. Introduction – Public Consultation

Effective community consultation is a contribution process that is the foundation for genuine community development. This process allows our community to voice their support, concerns, and identify the appropriate responses and solutions to the issues that affect them.

The Cassowary Coast region is diverse and includes people of different backgrounds, needs, values and expectations. Inclusive community engagement has been identified as a priority of Council to ensure all residents have an opportunity to have their voice heard.

The pump track was identified of interest to the community throughout the Plan consultation. To ensure the draft design fit the needs and desires of the community, Council provided an opportunity for interested community members to provide feedback on the design and if the smaller beginners track was supported.

The consultation commenced Friday 9 December 2022 and concluded on Tuesday 17 January 2023, which generated valuable feedback with 109 submissions. Respondent submissions were received by Council via the Have Your Say website and submissions were also received directly in person at an Information Session. Council acknowledges and thanks all contributors for the time taken to provide feedback on this matter.

The consultation process was supported by media release, social media campaign run via Council's Facebook and Instagram page, corflute signage at targeted areas in Innisfail and advertising in Council's fortnightly Community Connect.

This report identifies and captures all feedback associated with the consultation and serves as a public document to close the loop on the engagement process. The findings contained herein are presented in their entirety and draw no conclusions or recommendations on project or strategy outcomes going forward.

3. Public Consultation Outcomes

Key findings that Council received from this consultation were:

- Widespread support of the pump track design; including the proposed beginners pump track.
- Request for further infrastructure, such as installation of shade, seating, water bubblers, splash pad and a half basketball court; and
- Support for further facilities for youth in the area.

4. Feedback from Community Information Session- held at Innisfail Markets, Saturday 17 December 2022.

Session Location: Innisfail Markets

Session Time: 8:45 to 11:30 am

Attendees: World Trail (project contractor) and CCRC team members.

Objective: to engage face to face with a broad range of community members to provide information about the project and seek feedback on elements within the project through this session and encourage community members to provide feedback through the YourSay platform

Engagement number – 44 community members were engaged

Engagement demographics - ages ranged from toddler (about 3 years of age) through to senior citizens and consisted of young families, teenagers and young people through to seniors.

Verbatim feedback

1. General feedback

- Son is getting a bike for Christmas so this will be perfect.
- This is will amazing of an afternoon as cannot use the motorbike in town.
- Good for young people.
- Playground next.
- We go up to Malanda for their pump track.
- Will go to Cardwell during the holiday to take bike for a spin.
- should be lots more for children, good to see park utilised.
- Awesome.
- Awesome idea to get something for kids.
- Grandchildren will use and son will use when they come up from Canberra.
- Need #6 Large Berm.
- Good to see it progress (feedback from an elderly couple living in Little Gladys Street, Innisfail).
- Need shade, water bubbler.
- Good that area is shut at night.
- Location is not right, should be around the corner (just turn the design a bit) with the existing use of open space by workers for kicking a soccer ball and large open space near shelter.
- Schools use the area.
- Shelter needed.
- Good to see we don't have to travel to Malanda.
- Use scooter.
- Integrate some element of traffic stop/giveway dotted line etc.
- Water bubbler needed.

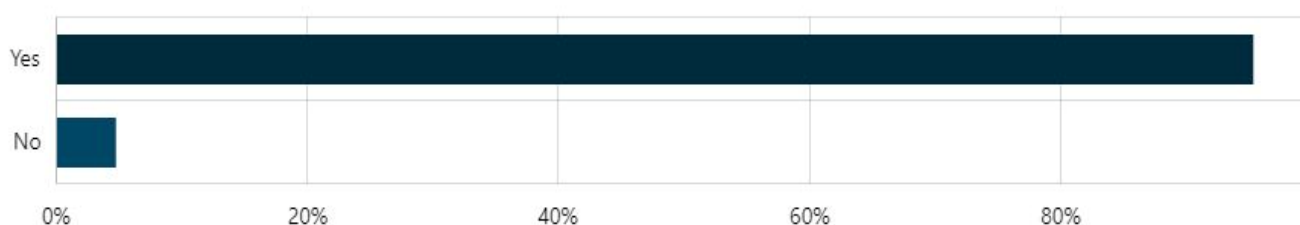
2. Beginner track feedback

- Too hard to keep an eye on kids in larger track.
- Beginners track good idea, great.
- Small track is good (from young children).
- So smart.
- More effective.
- Definitely beginner track.
- Small track excellent idea.
- Early Learning Goodstart will use as part of their Bush Kindy program as this provides another excursion and will provide an area to develop children's motor skills.

5. Your Say – Key Findings

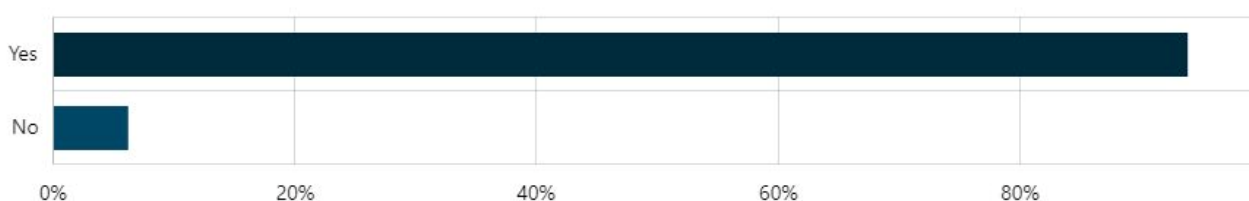
The Your Say survey included three questions with 65 contributions made. Feedback outside of the pump track included requests for shade, seating, water bubblers, splash pad and a half basketball court.

Question One: Do you support the proposed design of Warrina Lakes Pump Track?



64 respondents answered this question with 95.31% (61) in support of the proposed design. Only three respondents were not in support of the design.

Question Two: Do you support the proposed smaller beginners pump track?



65 respondents answered this question with 93.85% (61) in support of the proposed design. Four respondents were not in support of the design.

Question Three: Why have you provided the above response?

53 survey respondents answered this question. 88.86% (47) of responses were positive, with 3.77% negative (2) and 7.55% (4) neutral or provided a response that was not applicable to the question.

Notable responses:

- I feel that having a pump track will bring more people to see the greatness that Innisfail has to offer, especially with the location that the pump track will be located. Warrina lakes has the potentially to become more then (sic) just boardwalks and lakes. We need more for the kids.
- Innisfail is in desperate need for more children's outdoor activities. Our family drives to malanda and Edmonton to make use of their tracks
- Having both tracks is a great idea. It accomodates (sic) for all ages. I have a cautious 9yo daughter who would be intimidated by other riders of more experience. Whereas my 7yo son would have a blast on the bigger track. By having the one track the more experienced riders will have to be cautious with the beginner riders.
- The youth of the Cassowary Coast need fun outdoor activities to decrease screen time in the home and deter youth crime by giving them focus on skills they can build on in this sport.
- We already have a skate park, now a skating rink, lots of nearby parks. Babinda has now got their own pump track, along with a skate park, however what is there to do for all ages? the closest free splash park from Innisfail is Mission Beach or Cairns and not everyone here can afford to take all their family to the pool here in INNISFAIL, not to mention the pool is too bloody cold along with the kids area. I feel as though the town would be better of with a free splash park or even a cinema where all ages can enjoy with their families.
- I don't want to sound biased, however I'm a single mother of an 18 month and a 6 year old and there is nothing here that we can go as a family (besides the mini trains each month). I can't even take them both to the local pool. a splash park we could all do happy a family. I'm sure I'm not the only one that would agree that we need a splash park for everyone to enjoy.
- I have seen tracks aimed at younger kids / beginners at the Gold Coast and Tweed Heads and feel it is important to offer options based on skill level / experience. You NEED more shade, tables and seating for parents and water / bubblers. It's foolish to exclude these from your designs. I applaud you for seeking feedback. We will be enthusiastic and regular visitors.
- looks good. unsure if these are contained in a different document, but would suggest that Council considers amenities design of skate park at Cairns Esplanade -shaded area with roofing, water fountain concrete seating etc - for spectators and track users. even Redlynch skate park seems to be well utilised - and the opportunity for local artists to decorate the pump track would be a cool way to generate community engagement.

6. Next Steps

The Stakeholder Engagement report reach key internal and external stakeholders. Key insights were identified and summarised in this report.

From these insights Cassowary Coast Regional Council could consider and implement recommendations on the final pump track design.

