# Mission Beach Town Centre Revitalisation Project Frequently Asked Questions



# WHAT IS THE MISSION BEACH TOWN CENTRE REVITALISATION PROJECT?

The Mission Beach Town Centre Revitalisation Project is a key step in strengthening the economy, enhancing liveability, and the destination appeal of Mission Beach.

The delivery of this project will be completed in two stages commencing at the foreshore. Stage one of the works will focus on the Village Green area with underground stormwater upgrades, formalised seating, greenery, sculptural play elements, and artwork. Stage two will be completed along Porter Promenade with the upgrading of essential underground services, landscaping, and accessibility upgrades.

## WHAT IS THE TIMELINE FOR THE PROJECT?

- Construction is scheduled to commence in April 2024, subject to weather and site conditions. The contractor will implement daytime operations between 7 am to 6 pm.
- Construction is scheduled for completion in the second quarter of 2025.

Please note: These times and sequencing of the works are subject to change. The project team will endeavour to update the community on any changes.

#### HOW IS THIS PROJECT FUNDED?

This project is proudly funded by the Queensland Government's Local Government Grants and Subsidies program in association with Cassowary Coast Regional Council.

#### WHAT LOCAL THEMES ARE HIGHLIGHTED IN THE REVITALISATION?

Through consultation several local themes evolved that reflect the cultural, environmental, and historical values of Mission Beach.

The themes are:

- Rainforest capture the essence of the rainforest ecosystem.
- Beach/ Ocean celebrate the coastal lifestyle, community spirit, and recreational activities associated with the area.
- Islands- capture the unique characteristics and cultural significance of these offshore gems.

Council will be engaging with the local artists including traditional owners to showcase and celebrate local stories, symbols, and artwork associated with the themes.

#### HOW IS COUNCIL DELIVERING THE TOWN CENTRE REVITALISATION?

The awarding of the preferred tenderer followed an extensive public consultation and open market process. Council has appointed RMS to deliver this project. The project team will be providing fortnightly look ahead work plans detailing upcoming works and highlighting changes to fencing, pedestrian & traffic access effecting the overall construction site. The project team will work closely with impacted businesses to mitigate disruptions where possible. The project team will also undertake regular face-to-face trader/stakeholder meetings as an opportunity to discuss construction matters.

## WILL I BE ABLE TO ACCESS MY BUSINESS DURING CONSTRUCTION?

The contractor is required to ensure access is maintained in accordance with the approved staging and traffic management plans. Any disruptions or requests to businesses will be communicated through direct stakeholder engagement. We ask that traders and the public



observe and comply with traffic controllers and signage advising the changes to normal traffic/pedestrian conditions.

Every effort will be made to reduce disruptions during this time, and we sincerely thank all community members for your patience, understanding, and cooperation.

# WILL IMPACTED BUSINESSES AND PROPERTY OWNERS BE NOTIFIED OF POTENTIAL IMPACTS AND INTERRUPTIONS THROUGHOUT WORKS?

Yes. Council and the contractor will work closely with local businesses to minimise any disruptions during the project. Businesses will receive timely communications regarding any potential impacts before works commence. The contractor will be undertaking daily walks to engage directly with impacted businesses. The project team will be holding fortnightly two-week look ahead briefings for the traders, operators and the broader community to be kept informed of potential impacts and progress of the project.

Wider community notices regarding changes in vehicle and pedestrian access and project milestones will be provided on the Council's Project website

(<u>https://yoursay.cassowarycoast.qld.gov.au/mission-beach-town-centre-revitalisation-project)</u> and Facebook page.

#### WHAT IS THE SHOP MISSION BEACH CAMPAIGN?

"Shop Mission Beach" is all about collaborating with businesses to support tourism and local investment through supporting local businesses throughout the construction period. This campaign is to attract tourists and locals to discover the uniqueness of Mission Beach.

Visit <u>https://yoursay.cassowarycoast.qld.gov.au/shop-mission-beach</u> to find out how you can support "Shop Mission Beach" and how your business can be involved in this campaign.

#### WILL TREES BE REMOVED AS PART OF THIS PROJECT?

Removal of some trees will be necessary to replace the aged stormwater infrastructure in the Village Green area and along Porter Promenade. Additionally, some trees will be removed as their roots are posing a major safety hazard to pedestrians and the existing infrastructure. As per Council's Tree Policy, any trees that will be removed from the project area are being replaced with mature tree stock during the landscaping component of the works. The selected tree species' that will be used in the town centre have been purchased and delivered to the Tully Nursey where they will be cared for until it is time for the installation. A list of plant species can be found on Council's Project Site.

#### WHERE CAN I PARK WHILE CONSTRUCTION IS OCCURRING?

Temporary disruptions to parking will occur during the construction period. Council encourages residents and visitors to utilise the new car park located along Campbell Street. This carpark is suitable for cars and caravans with over 50 car parks.

#### WHERE CAN I VIEW THE FINAL DESIGNS?

Cassowary Coast Regional COUNCIL

The final designs can be viewed at www.yoursay.cassowarycoast.qld.gov.au or at the Mission Beach Library or project site office on Porter Promenade.

#### HOW DID COUNCIL DECIDE ON THE FINAL DESIGNS?

The Mission Beach Strategic Master Plan underwent initial and draft consultation followed by consultation for the draft concept plans. The draft concept plans were presented to the community through two stages of consultation from September 2022 to September 2023. Council has considered all feedback provided by the Community and Stakeholder Reference Group on the draft concepts in developing the final plans.

#### HOW CAN I PROVIDE FEEDBACK TO COUNCIL?

The project design is now finalised and the project is in the construction stage. Community feedback on the draft concepts has supported the development of final concepts. Council will continue to work with the Community and Stakeholder Reference Group and stakeholders (businesses and property owners) who are directly impacted as the construction progresses.

#### HOW CAN I CONTACT THE PROJECT TEAM?

The project engagement team has established a dedicated email address, which is the direct line of communication between community members, stakeholders and the project team. Enquiries about the project can be submitted to this email address: missionbeach@ccrc.qld.gov.au. The project team will respond to all emails within 48 hours on weekdays. Community can also drop into the project office Monday to Friday.

#### STAY INFORMED:

Council has developed a dedicated Mission Beach Town Centre Project Page through our Your Say engagement site. The project site has up-to-date information including project information, final plans, community meeting dates and works notifications. Follow the project page to receive email notifications when updated - <u>https://yoursay.cassowarycoast.gld.gov.au/mission-beach-town-centre-revitalisation-project</u>

Project Information can also be located at:

- Mission Beach Library, 2018 Tully Mission Beach Rd
- Mission Beach Project Office located adjacent the site along Porter Promenade.